

Incorporated

The International Non-Profit Network of Consumer Hotlines



KJRH-TV/Tulsa OK  
WrOP AM 8 FM/Washington DC


Marlene Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W. Room TW-A325  
Washington, DC 20054

RE: EX PARTE COMMUNICATION In the Matter of Notice of Proposed Rulemaking, Establishment of Rules Governing Procedures to Be Followed When Informal Complaints Are Filed by Consumers against Entities Regulated by the Commission [CI Docket No. 02-32, CC Docket No. 94-93, CC Docket No. 00-175; FCC 02-46]

Dear Madam Secretary:

As Chairperson of the FCC's Consumer/Disability Telecommunications Advisory Committee, attached please find the recommendations of the Committee concerning the Commission's informal complaint process and outreach activities as adopted June 28, 2002. We believe that these recommendations are relevant in the above-captioned proceeding. This is an Ex Parte communication filed pursuant to Sec. 1.1206 of the Commission's rules.

Sincerely,

  
Shirley Rooker, Chairperson

**Shirley Rooker, Chairperson**

Consumer/Disability Telecommunications Advisory Committee

cc: Chairman Michael K. Powell

Commissioners:

Kathleen Q. Abernathy

Michael J. Copps

Kevin Martin

Enclosure

RECEIVED &amp; INSPECTED

OCT 15 2002

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